



## ***Our Phone Booking System is changing to Online Bookings on 4<sup>th</sup> November***

Online bookings are commencing at Carramar and Marangaroo golf courses on Tuesday 4<sup>th</sup> November for Saturday 8<sup>th</sup> November. The current phone booking system has been in operation since 1988 and in consultation with the City of Wanneroo, course managers DC Golf are introducing online bookings and a number of other changes. These changes will make booking a game more convenient, and alleviate problems of large numbers of players booking and not turning up.

To help people plan their weekend, bookings will open two days earlier than before. Bookings will now open at 9am Tuesday for Saturday, and 9am Wednesday for Sunday. Public holiday bookings will open 7 days prior at 9am. Bookings can be made online or over the phone but like booking movie or football tickets, credit card payments will be required at the time.

Another positive change is that people will now be able to book for up to 8 players at a time which will better suit most people.

Larger social groups of 20 or more will also be able to book up to 12 months in advance as long as they play after 9am and not more than 4 times per year. This will give social groups the opportunity to enjoy the City's wonderful golf courses. Groups will be required to pay 30 days in advance without refund.

The fastest way to book will be online at [www.carramargolf.com.au](http://www.carramargolf.com.au) or [www.marangarogolf.com.au](http://www.marangarogolf.com.au)

Why not visit the site and register now!

To be able to book online all players will need is an email address and a valid credit card. The new system will also allow course managers to send players tee time reminders, and keep them better informed as to course news.

Don't have a credit card or internet access, don't panic! You will still be able to book, but will need to come and create a credit account at the course prior to booking.

The course managers expect that the changes won't suit everyone, but the faster more modern system is the way of the future with many courses already using online bookings across Australia, including the Wembley Golf Complex. A number of other public courses are also planning to follow suit in the coming months. Some players will prefer not to book, and they will still be welcome to come down and go on the standby list to get a game, but of course priority will be given to booked players.

The new websites for each course will also provide a lot more information for players as they will be able to view the booking sheet on weekends and check availability, and also look at the events calendar and better plan their golf day as well as check current weather forecasts.

## ***Terms and Conditions for Online Bookings***

- Cancellation of tee times is permitted with full refund 24 hours prior to tee time
- Refunds will be credited to the booking credit card
- Cancellations can be made by calling Carramar on 9306 1133
- Cancellations can be made by calling Marangaroo on 9247 1733
- Cancellations less than 24 hours of their tee time will not be refunded
- Bookings are limited to two tee times or 8 people maximum
- Players must arrive ready to play 5 minutes prior to their booked time.
- Players who arrive late have lost their booking and will not be refunded. Staff will endeavour to find an alternative time on the day for late players but play at the controllers discretion.
- Groups of 20 or more can book up to 12 months in advance but this involves 30 days advance payment without refund or cancellation and is subject to other terms & conditions. On weekends and public holidays these groups can only play after 9am and may only play 4 times per year.